



Quality Pass

Congratulations

Congratulations on your purchase of a Froli product and thank you for your confidence. You have chosen a German quality product with an excellent value for money.

Please read the following safety, assembly and care instructions to ensure that you continue to enjoy your Froli product, which has been manufactured to our strict quality standards.

Our bed systems have been specially developed and manufactured for use in the home bedroom. We accept no liability if you use the bed system for purposes other than those for which it was designed or if you misuse it.

All dimensions are approximate. If the deviations are within the tolerances of the applicable standards, no valid complaint can be made. The authorized dealer is responsible for ensuring that the furniture will fit in the buyer's home.

Please keep the quality pass in a safe place!

If you still have questions despite proper assembly and operation, please contact your authorized dealer.

The Froli team wishes you pleasure, health and relaxation with your Froli product and a good night's sleep at all times.



FROLI BRAND NAME PRODUCTS

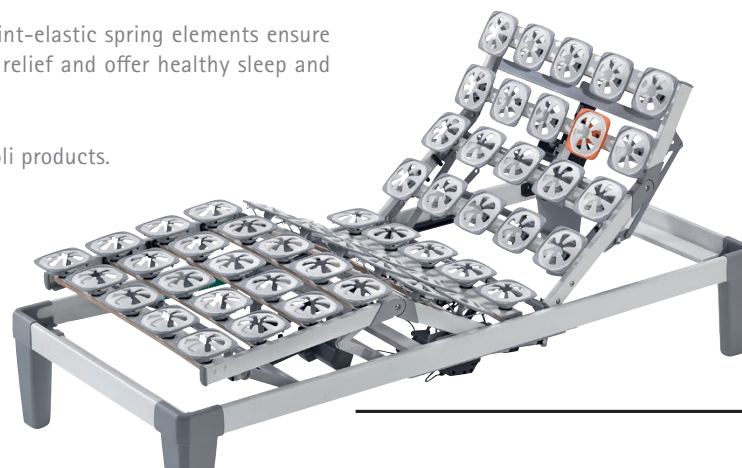
Froli GmbH & Co. KG was founded in 1962 by Heinrich Fromme in Schloß Holte-Stukenbrock. Froli develops, designs and produces innovative and high quality products for the furniture, organisation, rehabilitation, caravan and boat industries.

A high level of expertise, the use of the latest technologies and the commitment of the Froli employees guarantee the production and delivery of excellent products of the highest quality. DIN EN ISO 9001, DIN EN ISO 50001 and DIN14001, numerous international patents, utility models and registered designs, test certificates and, last but not least, many customer awards are confirmation of the successful business concept.

Froli develops, produces and sells innovative bed systems. Point-elastic spring elements ensure the correct positioning of the spine. They provide noticeable relief and offer healthy sleep and the best feel-good climate.

We are proud to contribute to your healthy sleep with our Froli products.

International property rights.
Special designs on request.
Subject to technical modifications.



BED SYSTEMS FOR HEALTHY SLEEPING COMFORT

Froli bed systems are pressure-relieving slat base systems and mattresses that have been developed and produced according to the latest findings in medicine, physiology and sleep research. They offer ideal pressure relief, especially for the back and neck vertebrae, and optimum ventilation. Heavy parts of the body sink in gently, while light parts are pleasantly supported.

Froli bed systems are available as insert frames for existing bed bases or with bed bases in different heights. The 2- and 4-motorised adjustment versions with massage and memory function and wireless remote control ensure maximum comfort.

When using the bed systems, please ensure that they are used as intended.

Please only ever have the products repaired by specialised personnel!

froli®

*The system supplier
for bed systems*

=

FROLI SLAT BASE

+

FROLI MATTRESS

+

FROLI COMFORT CUSHION

+

FROLI FRAME SYSTEM

SAFETY INSTRUCTIONS – PLEASE TAKE NOTE

**PLEASE READ THE SAFETY AND ASSEMBLY INSTRUCTIONS
BEFORE INSTALLATION AND COMMISSIONING.**

- Parts can easily be damaged if the system frame with adjustment is overloaded at certain points. This can be caused, for example, by sitting on the bed with the head or foot section raised.
- During the adjustment process, no part of the body shall get into the shearing points, joints or adjustment mechanisms – not even third parties such as people helping out, children or pets. The use of the adjustment by children must be prevented. Otherwise there is a high risk of bruising other injuries.
- The movement of adjustment mechanisms must be unrestricted and unhindered.
- Small parts can be swallowed by children and lead to injuries and danger to life. They must therefore be kept away from children.
- For bed frames without motorised adjustment, only operate the manual adjustment using the plastic key provided (otherwise risk of crushing).
- When used as intended, our products are designed for a maximum body weight of 120 kg (page 33).
- The beds are not medical products.



INSTALLATION TIPS – FOR THE PERFECT ASSEMBLY

- When fitting your bed frame into a standard bed base, make sure that there are at least 6 fixing points on the long sides of the Froli bed system to ensure a non-slip base.
- The Froli frame must be placed on a horizontal surface to avoid tensioning the fittings.
- In the case of motorised adjustable frames, the cables must be routed so that they are not pinched or bent between the mechanical adjustments.
- For adjustable frames, all transport locks must be removed before initial use. Check carefully that all cable ties have been removed, otherwise the motors or the frame maybe damaged.
- For bed frames with floor transformer: Remove the cable ties from the transformer and place the unit under the bed on the floor.

THE ORIGINAL
FROM FROLI

INDIVIDUAL FIRMNESS ADJUSTMENT FOR LORDOSIS SUPPORT

Froli bed systems allow for softer shoulder and neck support, efficient support of the lumbar region of the back and individual firmness adjustment by applying lordosis inserts, lordosis supports, or tension clips.

These lordosis supports are options available at your authorised Froli representative or online at www.froli.com/shop



MAKE YOUR INDIVIDUAL SETTINGS AS FOLLOWS:

Froli Viado:

The Viado spring element can be set to „soft“, „medium“ or „hard“ by turning the inner ring.

Froli Forti und Zona:

Push the lumbar insert into the space between the spring elements until it clicks into place. Depending on the desired firmness, 1 or 2 lumbar inserts can be used per spring element.

Froli Sentina:

Clip the firmness cross into the centre of the desired spring elements by hooking the 4 locking knobs into the 4 upper tabs of the spring element.

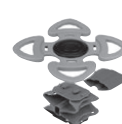
Froli Viado:



Froli Forti



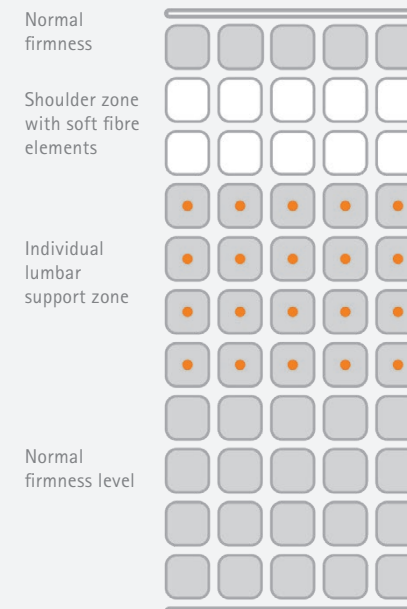
Froli Zona:



Froli Sentina



THE PRECISE DEGREE OF FIRMNESS ADJUSTMENT



Example illustration: Rotation adjustment, lumbar inserts and firmness crosses can be used with any spring element. The soft spring elements of the shoulder zone can also be offset.

FROLI COMPLETE BEDS

For Viado, Forti and Zona, the bed frame, headboard and bed legs can be assembled. Thanks to the innovative connection technology, they form a stable and visually elegant bed system.

OPERATING INSTRUCTIONS – FOR OPTIMAL SLEEP

BED ADJUSTMENT FUNCTIONS

Adjustable bed frames without motorised adjustment

Adjustment is achieved by pulling up on the plastic loop at each end of the bed.

Please ensure that the locking mechanism of the adjustment mechanism engages correctly at the same height. You can reset it by lifting the adjustment mechanism up to the end stop and lowering it slowly.

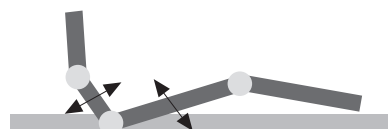


manual

Adjustable bed frames with motorised adjustment

Adjustment is motorised by operating the handset.

Please observe the information given on the handset and the further explanations in the relevant operating instructions. Note: Do not sit or stand on the extended head or foot section.



motorised



motorised

EMERGENCY LOWERING

2- or 4-motor bed systems with wired handset

Emergency lowering by pressing the button on the handset.

2-motor bed systems with wireless remote control

Emergency lowering by pressing the button on the handset, only works if the battery has been connected to the motor beforehand.

4-motor bed systems with wireless remote control

Emergency lowering by pressing the black toggle switch on the rectangular control box. Please refer to the separate instructions.

Motorised bed systems with frame-integrated drive technology

Emergency lowering by pulling the red tab on the motor. Please refer to our separate instructions.

MASSAGE UNIT (OPTIONAL)

Many Froli motorised frames can be optionally equipped with massage units. A gentle vibration massage treats your body and muscles, serves as a relaxing sleep aid and promotes mobility and body balance. Various programmes soothe tension and help perfect regeneration. Please observe the information on the massage unit and further explanations in the relevant operating instructions. When using the massage unit, noises may occur due to vibration. This is not a quality defect but is of a technical nature. Moving the motor frame to a slightly different position can often reduce the noise. Please also make sure that metal parts of the motor frame are not in contact with the connecting cable or bed base.



CARE INSTRUCTIONS – FOR LONG-LASTING COMFORT

Froli bed systems without motorised adjustment:

The adjustable metal brackets of the head and foot adjusters should be cleaned once a year with a dry cloth. The sprocket part of the adjustment brackets should be treated at least once a year with Vaseline or similar acid-free grease (all-purpose oil, e.g. Würth saBesto HHS 2000). This has a positive effect on the service life of the frame.

Froli bed systems with motorised adjustment:

For motorised adjustable frames, please observe the relevant instructions and the safety instructions included. The motors are maintenance-free. Inspect the cables visually for damage on a regular basis. The safest way to avoid possible noise caused by e.g. dust particles etc. is to grease the centre points and running surfaces regularly. We recommend using a good, non-hazardous all-purpose oil (e.g. Würth saBesto HHS 2000). If necessary, but at least once a year, grease the relevant areas. Before starting the cleaning cleaning that the 9V batteries of the battery emergency lowering are not connected. Disconnect them if necessary.

Froli bed spring bases must be protected from prolonged exposure to sunlight. Clean only with pure water or mild cleaning products. Do not use any cleaning or scouring products, alcohol, nitro thinners, acetone or other aggressive detergents. Froli cannot provide a guarantee in the case of damage caused by unauthorised cleaning methods.

Froli bed systems with frame and headboard:

Unavoidable house dust and contact stains, should be removed with a soft upholstery brush and a low vacuum power. When using care or cleaning products, it is essential to test them on a non-visible area.

For Froli mattresses and Froli pillows, please follow the washing and care instructions in the cover.

Only operating elements, spare parts and plug-in parts manufactured or approved by Froli guarantee adequate safety.

WARRANTY SERVICES

UP TO 10 YEARS WARRANTY!

Froli products are manufactured according to strict quality standards. If, for any reason, you have a complaint regarding the product although it has been installed and operated correctly, please contact your authorized dealer.

For processing, please provide your authorized dealer with the Quality ID. No., which you will find on a sticker on the bottom of the 2nd slat from the top of your bed frame. Please also have your proof of purchase at hand.

All our products are covered by the warranty of up to 2 years in the country in which they were purchased.

A guarantee of 2 years applies to motorised drives.

In addition, Froli guarantees all plastic parts and the wooden frame for a further 8 years when a **Froli bed system** is used in combination with a high-quality, standard mattress. After expiry of the warranty period, the useful lifetime is taken into account, so that a cost price per year from the date of purchase of 1/10 (including the warranty period) must be taken into account.

When used as intended (lying down, horizontal movements, sleeping, sitting on the side), our products are designed for a maximum body weight of 120 kg. Standing / sitting on the raised head or foot section should be avoided, especially in the case of an adjustable frame.



WARRANTY SERVICES

The legal warranty of up to 2 years applies to Froli **mattresses** and **pillows**. In addition, Froli offers a further 5-year guarantee on comfort slats and mattress cores. After expiry of the legal warranty, the period of use is also taken into account for these products. A deductible of 1/7 of the cost of parts is applied per year from the date of purchase. We ask for your understanding that the guarantee for covers is limited to the legal regulations.

Excluded from this warranty are claims resulting from proven mishandling or care, and discolouration of the foam due to exposure to light. Please follow the washing and care instructions.

The guarantee for **Froli bed systems, mattresses** and **pillows** is excluded in the event of damage caused by improper handling, misuse or natural wear and tear. The guarantee for mattresses is only valid if a flawless slat base is used. The warranty does not cover the use of an unsuitable slat base. The proof of purchase serves as a guarantee claim. Froli will decide whether to replace or repair the mattress free of charge.

Shipping, transport and installation costs incurred after the end of the statutory warranty period will be charged.

ECOLOGICAL – CONSIDERATIONS



Froli bed systems are developed according to ecological criteria. The manufacturing process is designed to conserve resources and protect the environment. For ease of transport and ecology, the bed systems are manufactured in a dismountable form. For the sake of the environment, individual parts can be returned to the resource cycle after disassembly. Froli accepts the return of Froli bed systems for professional disposal at the customer's request.

MATERIALS USED



BRIEF GLOSSARY

Only **thermoplastic polymers** are used, which can be fully recycled after use. By labelling the individual parts the plastics can be separated by type, i.e. they can be recycled. All plastic elements are solid-colored and unpainted. Softeners and other harmful additives are not used.

Wooden frames and slats are made of laminated wood. The laminate slats are glued with special non-toxic physiological urea resins. Depending on the version, the frame and slats are glued several times, formally dehydrated in accordance with European standards and guarantee high permanent elasticity.

The mattress cores are made of open-pored, homogeneous and flexible **polyurethane foam** of the highest quality for very long-lasting comfort.

The climate control cover of the **mattresses and pillows** supports air exchange. Fabrics and covers are of high quality workmanship and material selection, including cotton, polyester and beech wood cellulose. They are washable, have excellent body climate properties and are suitable for allergy sufferers.

Frame and headboard: The fabric covers used are hard-wearing and resistant to light and abrasion. Leather-look covers are hard-wearing and durable, resistant to light and abrasion.

The following **battery types** are included in motorised Froli bed systems and electronic accessories: AAA, AA and V9 (alkaline-manganese/alkaline). Ensure that the batteries are fully discharged. Removal is described in the respective instructions. Remove the batteries carefully and dispose of them and the device separately.

ADVICE FOR HANDLING POTENTIAL PROBLEMS

SYMPTOM	POSSIBLE CAUSES	SOLUTIONS
Neither head- nor foot adjustment is working	1. Check power supply 2. Check connection to remote unit 3. Is there a power outage? 4. Are batteries in remote unit or control unit (emergency lowering system) discharged? 5. Is remote unit defective? 6. Possible defect of thermic overload fuse	1. Insert plug into power socket 2. Connect remote control plug 3. Connect other electrical equipment into the wall plug to test for power availability 4. Test batteries and possibly exchange 5. If possible, exchange remote unit and re-test 6. Return drive including the remote unit for service
Drive does not raise; motor noises audible (motor turning over)	Transmission damaged (worm drive damaged)	Return drive including remote unit for service
Drive cannot raise maximum recommended load; motor noises audible (motor turning over)	Drive damaged (worm drive / spindle damaged)	Return drive including remote unit for service



Sleeping tips



Youtube-Video
Froli – The bed for me

If your problem cannot be solved despite the above, please contact your authorized dealer. For bed systems, please quote the Quality ID. No., which can be found on a sticker on the underside of the 2nd rail from the top of your bed frame.

sleeping well

Ihr Schlaf liegt uns am Herzen!



Unser oberstes Ziel bei Froli ist Ihr Wohlbefinden während des Schlafs. Wir möchten sicherstellen, dass Sie nicht nur ein qualitativ hochwertiges Bettsystem erhalten, sondern auch eine Lösung, die perfekt auf Ihre individuellen Bedürfnisse zugeschnitten ist. Von der Auswahl der Materialien bis zur handwerklichen Verarbeitung legen wir größten Wert auf höchste Qualität und Komfort. Denn wir glauben fest daran, dass erholsamer Schlaf die Basis für ein gesundes und glückliches Leben bildet. Unser Ziel ist es, Ihren Schlaf immer in den Mittelpunkt zu stellen, damit Sie jede Nacht erholsam zur Ruhe kommen können.